

Applying For A Loan

Fact Sheet

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To qualify for a loan you must be aged 18 or over and be a current member of West Norwich Credit Union.

All loans are subject to availability of funds and Credit Committee/Loan Officer Approval.

We reserve the right to refuse an application if there is insufficient evidence of the member's commitment to save and the ability to repay outstanding loans.

Interest Rates

1. Interest to be charged at 2.0% per month on the decreasing loan balance (26.82% APR). Any loan outside policy and approved will be charged from 2.5% per month.

Basis of Loans

- 2. Members must have saved on a REGULAR basis for a period of eight weeks or have made two monthly payments. Members can then borrow twice savings (shares) up to £5,000 or £2,500 above shares whichever amount is the lower.
- 3. Members can top up loans under the following circumstances
 - No delinquency exists (bad debt/slow payment)
 - Members have continued to save on a regular basis whilst repaying the loan.
 - All top up loans will be at twice savings less any outstanding loan.
- **4.** Any abnormal boosting of shares for a short period or just before a loan is applied for, will be disregarded by the Credit Committee.
- 5. Loans are covered by Loan Protection Insurance up to £5000.

Length of Loans

- **6.** All Loans without security (no guarantor) must be repaid within three years. Loans with security (having a guarantor) repayable up to five years.
- 7. All guarantors should ideally be a member of the Credit Union.
- 8. Any member who cannot meet their repayments should contact the Credit Committee as soon as possible.

We Are Here To Help.

Loan Approval

9. After receipt of a completed loan application and all relevant documentation, if the loan is in policy an appointment will be made for the member. Appointments to complete the loan agreement (the legal document) are normally on Wednesdays.

No loan will be issued without completed Loan Application and Loan Agreement Forms.

- **10.** If there is a heavy demand for loans then the Credit Union reserves the right to operate a queue system. Members will be treated on a first-come first-served basis as well as on their record of saving and repaying.
- **11.** The Credit Committee may refer Loan Applications to the Board of Directors or request further financial information.
- a) Loans will be bank transfer, or cash on request if less than £500.
- b) Shares/savings and future shares will act as security against the loan and only amounts above the loan balance can be withdrawn. These are known legally as attached shares.

Documentation Required

Members will need to bring -

- Proof of residency
- Recent bank statement

Member's Check List

Are all sections of the loan application completed and signed?

Have you included proof of residency/address?

Have you included recent bank statement?

Have you included proof of income?

Contact Details

WNCU, 23 Earlham West Centre, Norwich NR5 8AD

Open Monday & Wednesday from 9am to 4pm,

Tuesday, Thursday, Friday from 9am to 1pm

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E-Mail: info@wncu.net

www.wncu.net

West Norwich Credit Union. Safe sa<mark>vings and affordable loans</mark> for members living and working in the Norwich Area.

Registered under the 1979 Credit Union Act. Regulated by the Financial Conduct Authority.